

## QUALITY POLICY

*The quality of the services provided, the characteristic of our identity, will be ensured by the policy assumed in this respect, correlated with other company politics in order to satisfy the requirements and expectations of all the clients through:*

- *an effective service control;*
- *a continuous improvement of processes and activities;*
- *the prevention of potential deficiencies;*
- *the increasing of responsibility and engagement of all the staff, providing stability and trust to our clients;*
- *the policy to prevent and combat corruption and bribery;*
- *the effective management of risks and opportunities.*

*The intention and the decision to apply with responsibility and efficiency the requirements of this system, including human resources, financial and information materials, were declared through management commitment on maintenance and continuous improvement of Quality Management System.*

*The quality management has as main objective the orientation towards the performance of the company on all the dimensions of its activity, based on an internal organization system.*

*The effectiveness of strategic objectives, including specific concrete measures, the implementation and maintenance, is regularly followed in the management analysis and, where appropriate, the necessary corrections and corrective actions are established and implemented.*

*The administration is confident that by improving the quality management system it is possible to make the company profitable and to ensure an important place on the market.*

*Through quality policy, the company is committed to complying with the requirements of the ISO 9001: 2015 international standard, the compliance obligations and the effectiveness of the strategic objectives being monitored periodically in the management analysis.*

Manager,

Iorga Valeriu

